

# Patient Rights

## Your Rights Are Our Responsibility

### Respect & Dignity

Be treated with respect, compassion, and dignity at all times.

Receive care without discrimination based on race, religion, gender, age, disability, or socioeconomic status.

### Informed Consent

Receive complete and clear information about your diagnosis, treatment options, potential risks, and expected outcomes.

Give or withhold consent for procedures, anesthesia, and treatment.

Ask questions and receive answers that help you make informed decisions.

### Privacy & Confidentiality

Expect privacy during examinations, treatments, and consultations.

Have your personal health information handled confidentially in compliance with privacy laws.

### Access to Care

Receive timely, appropriate medical treatment and surgical care.

Be informed of any limitations in the services offered at the center.

Know the name and role of your healthcare providers, including your surgeon and anesthesiologist.

### Participation in Care Decisions

Be actively involved in your care plan and decisions about treatment.

Refuse any treatment or procedure and be informed of the medical consequences.

Include your family or designated caregiver in discussions, if desired.

### Financial Transparency

Receive a clear explanation of the cost of services, including available packages, billing, and insurance claims.

Ask about alternate payment options and financial policies.

### Pain Management

Expect effective pain management and to be involved in decisions regarding your pain relief options.

### Post-Surgery Support

Receive written and verbal instructions for your post-operative care at home.

Have access to emergency contact information and follow-up care guidance.

### Safety & Grievance Redressal

Receive care in a clean, safe, and secure environment.